



Comm100 Deployment Options Never compromise your security and privacy requirements

Not every organization approaches data security and privacy in the same way. That's why Comm100 offers two distinct software and database deployment options. Choose the one that best fits your needs.

Shared Cloud

The most common Software-as-a-Service (SaaS) deployment option, Shared Cloud means that your Comm100 solution resides on a cloud server shared by other Comm100 customers. This option offers industry-leading security measures and our unique MaximumOn™ redundancy technology for guaranteed uptime. You enjoy faster deployment and instant access to every future product update.

On-Premise

For organizations with more stringent security and privacy requirements, On-Premise offers the highest degree of compliance. All software and data is stored on your own server, in the location of your choice. Your IT team takes over maintenance and updating on their schedule.



Shared Cloud

Hosted & maintained
by Comm100

Share hardware
with others

Data stored on
Comm100 server

Automatic software
upgrades on our schedule

Standard feature set

Billable services:
Software only



On-premise

Hosted & maintained
on your own

Use your
own hardware

Data stored on
your own server

Scheduled upgrade
by needs

Billable services:
Software, Support



Let's chat

Comm100 is a leading global provider of omnichannel customer experience solutions with a mission to make online service and support delivery more genuine, more personalized, and more productive through meaningful conversations. Let us show you how.

[Learn more](#)