

## Realizing Significant Business Value through Comm100 Live Chat for Windows Mobile



Businesses today face relentless pressure to reduce costs while delivering excellent customer service. Customers expect highly knowledgeable sales and support staff to deliver responsive service.

Every customer chat request is important to your business. You cannot afford to miss any of them. With Comm100 Live Chat for Windows Mobile, you can take chat requests and engage your customers while on the go.

Comm100 Live Chat for Windows Mobile can help you significantly

- **Improve Workforce Productivity and Responsiveness**
- **Increase Sales and Reduce Cost**
- **Improve Customer Satisfaction**

Comm100 Live Chat for Windows Mobile has virtually the same functionalities of the full version Comm100 Live Chat Visitor Monitor. With Comm100 Live Chat for Windows Mobile, you can

- Have 360 degree view of your online visitors
- Chat with your visitors
- Send chat requests
- Do many other operations

### Are you in?

IDC estimates 27% of the work force will be considered mobile workers by 2009.

### 3 Minutes Demo Video



## About Comm100 Live Chat

Comm100 Live Chat is a free hosted online chat software. Comm100 Live Chat allows your website visitors to chat with your customer support and sales representatives in real time and have their questions answered instantly. More info can be found at:

<http://www.comm100.com/livechat/>

## About Comm100 Network Corporation

Comm100 Network Corporation provides open source and free hosted customer support software for small and medium businesses.

We focus on developing and managing fully integrated customer support and communication solutions to enable businesses to communicate with their customers more effectively through multiple integrated communication channels, including live chat, forum, knowledge base, email case management and ticket system. All Comm100 products are delivered as FREE SaaS/Hosted applications and fully managed by Comm100. A part of the applications are also available open source. Visit us online at:

<http://www.comm100.com>



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