

Adding Live Chat Feature into Your Capability Portfolio

As a web design company, you may have noticed the trend that today customers are demanding not only professional copywriting and art design, but also interactive ways to engage their customers. Blog, Live Chat, Forum and other features are becoming indispensable for a web site. Live Chat helps your customers promote sales, reduce operating costs and increase customer satisfaction.

Adding and maintaining live chat for web sites can be challenging for you and your customers. Comm100 Live Chat makes all these easy. Comm100 Live Chat is the hosted and 100% free live chat software.

● To you, Comm100 Live Chat brings the following benefits:

Compatible with Your Programming Language

Comm100 Live Chat server is hosted on Comm100 servers. No matter you are using Windows/ Linux, ASP/ASP.NET/PHP, SQL Server/MySQL or any other technology; you can fully integrate Comm100 Live Chat into the web sites you design.

Quick Programming

Comm100 Live Chat server is hosted and managed by Comm100. And since Comm100 Live Chat client only uses pure HTML and JavaScript, to integrate the live chat feature into your clients' web sites, you only need to copy several lines of code.

Customizable to Match Different Website Feels

Comm100 Live Chat offers great customizable features to match the look and feel of different web sites. You can customize the logo, chat button, chat window, sound alert, auto-invitation, invitation button, pre-chat question form, offline message form and many more according to the needs of your clients.

Easy to Add other Customer Service Applications

Besides live chat, your clients may also need other ways to serve their customers. Comm100 offers fully integrated customer communication solutions covering multiple communication channels. You can easily add Comm100 Forum, Knowledge Base, Newsletter and other features when needed.

● **To your clients, Comm100 Live Chat brings the following benefits:**

Cost-saving

Comm100 Live Chat is 100% free. Your clients can enjoy the quality and service of a professional live chat solution without any expense.

Easy Setup & Zero Management

As a hosted application, Comm100 Live Chat is fully managed by Comm100. Comm100 takes care of all the server side hardware, software, network and backup for you and your customers. To deploy Comm100 Live Chat on a website, just apply for an account in Comm100 website, get code and paste it onto the site, then the site is ready for live chat.

Better Service

With Comm100 Live Chat, your clients can chat online with their website visitors in real time and have their questions answered instantly. Your clients can provide better service for their customers and improve their customer satisfaction and loyalty.

360 Degree View of Website Visitors

With the full chat, offline message and navigation history, your clients can have a 360 degree view of their website visitors. The navigation history includes the complete history of how many times a visitor has been to your site, when the visitor came to your site and which page the visitor visited.

More Sales

Comm100 Live Chat can help your clients close more sales and increase order size by improving their communication and relationship with their customers and prospects. They can use proactive chat invitation to engage more website visitors.

Conclusion

Comm100 Live Chat makes it easy for you to add a live chat facility on websites and can help you and your customers realize great business value. Comm100 Live Chat will bring you more clients and better customer satisfaction.

🌐 More info of Comm100 Live Chat

Home Page:

<http://www.comm100.com/livechat/>

5-Minute Introduction Video:

<http://www.comm100.com/video/livechatoverall.aspx>

How It Works:

<http://www.comm100.com/livechat/howitworks.aspx>

🌐 About Comm100

Comm100 provides open source and free hosted customer service and communication software for small and medium businesses. Comm100 focuses on developing and managing fully integrated customer support solutions to enable businesses to communicate with their customers more effectively through multiple communication channels, including live chat, forum, newsletter, knowledge base, email case management and ticketing system.

The Comm100 logo features the word "Comm100" in a teal, sans-serif font. The letter "o" in "Comm" is replaced by a teal globe icon with latitude and longitude lines.The Microsoft Gold Certified Partner logo consists of the word "Microsoft" in a bold, black, sans-serif font with a registered trademark symbol. Below it, the words "GOLD CERTIFIED" are written in a bold, gold, sans-serif font, underlined. At the bottom, the word "Partner" is written in a smaller, italicized, gold, sans-serif font.